

Frequently Asked Questions (FAQ'S) UL Lafayette Emergency Notification Systems

1. How do I know if the emergency text message I am receiving is really coming from UL Lafayette?

Message coming from “91492” are from UL Lafayette. On some phones, you can store that number in your contacts list, perhaps giving it the name “ULL ENS”. Then, when a message arrives on your phone, it will translate the number as “ULL ENS” on your display.

2. What role does the departmental emergency radios play?

The University has a memorandum of understanding with National Weather Service to broadcast a radio signal to our departmental emergency radios, thereby activating the University’s emergency notification system.

3. What does LAE mean?

Your departmental emergency radio can receive 76 different emergency codes for all types of emergencies. If there is a campus wide emergency event, the LAE (Local Area Emergency) emergency code will be broadcasted.

4. Will the ENS radio sound for anything other than a LAE?

Yes, it will. The departmental emergency radio will alert for other events (i.e.: flash flood, tornado warning, hurricane, etc.). When those calls are heard, check with local media and act accordingly.

5. During a recent test of the ENS, I received a text message, but not an email – what can I do now?

Log onto Ulink with your username and password. Then click on the “Emergency Notification System” link. From there, you can review and update all of your contact information to ensure the notifications are correct.